

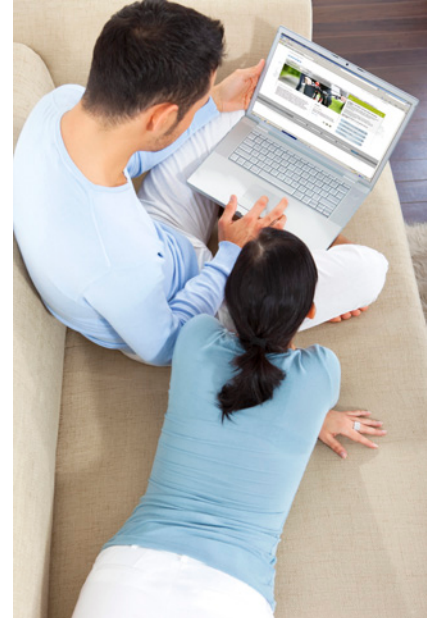
A Message from your Resident Managers

Welcome to the winter edition of our Oxford resident newsletter. We always look forward to this opportunity to share ideas and community news with you.

But, more so, we want to hear from you – the residents who make up our great Oxford communities. To make it easier for you to communicate with us, we have created a new Resident Corner on www.oxfordresidential.ca. We invite you to share your living experience with us on our feedback forum. Whether good or bad, we promise to listen and respond to you.

We hope you will enjoy this issue. As always, we are available to address any questions or comments you may have. You are welcome to drop by the management office or call us at 905.567.1636.

Bob and Malu Velasco
Resident Managers, Lakeside Place



If you have any questions, or concerns, please call us at 905.567.1636

www.oxfordresidential.ca

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Lakeside Bulletin Board

With the cold weather approaching, we would like to remind all residents to take special precaution when using the property walkways. We always take every measure to keep the paths clear but extra attention is needed during particularly snowy conditions!

We are excited to announce that the tower roof will be replaced in 2011. More communication will go out prior to commencement in the new year.

Paying Your Rent with Electronic Funds Transfer

Electronic funds transfer (EFT) is an easy, reliable way to pay your monthly rent through pre-authorized debit. The benefits are endless – no more cumbersome cheques and service fees!

To sign up, visit the management office today with a blank cheque or account information. After that, just leave the rest to us.

Your New Oxford Residential Website

This August, we launched the newly re-designed Oxford Residential website. We have a dedicated Resident Corner to you, our current residents. We have created a one-stop shop where you can find all the information you need for easy apartment living.

Visit www.oxfordresidential.ca today to browse the new design and content.

What is Sustainable Intelligence?

Oxford recognizes our responsibility to develop, operate and invest in sustainable buildings – buildings that conserve natural resources, minimize environmental impact and promote a healthy environment for our residents.

Oxford is committed to being an industry leader in sustainable practices. From identifying opportunities and establishing goals, to implementing plans and assessing results, Oxford maintains environmental accountability through Sustainable Intelligence.

What does Sustainable Intelligence mean to Oxford residents?

You can count on innovative in-suite and common area improvements that reduce the consumption of natural gas and electricity while limiting emissions. These “green” features include: low-flow shower heads, compact fluorescent light bulbs, photocell exterior lights, motion sensors and efficient thermostat controls.

We can't do it without you.

As a resident of Lakeside Place you can do your part to help reduce our impact on the environment. Take advantage of the recycling programs available in this building and use electricity wisely by turning off your lights when you leave your apartment. Small steps can make a big difference.



Oxford is a Federation of Rental Providers of Ontario MAC Award Winner!

We are proud to announce that Oxford Residential is the recipient of the 2010 FRPO award for Advertising Excellence in Corporate Branding. Please join me in congratulating the entire Oxford marketing team for this industry recognition.

We were also honoured with a top three nomination in the category of Property Management Excellence – Best Curb Appeal for Brampton Towers. Congratulations to the entire team at Brampton Towers for this achievement!

Refer Your Friends and Family and Receive \$200

The best compliment you can pay us is by referring friends and family to rent with Oxford. With our Choose Your Neighbour program, you can complete a referral form online at the Resident Corner, or by visiting the management office. Upon your referral's successful move-in, you will receive \$200 as a thank you.

There is no limit to how many people you can refer, so refer often!



310.maxx makes life easier

Did you know that you can submit your maintenance request online with 310.maxx? Simply go to www.310maxx.com, log in and complete the pertinent fields. There is even a detailed history of your service call tickets so you can track the progress.

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If you are a first-time user, all you have to do is call 310.maxx for your personalized username and password. After that, you can do it from your computer or smart phone 24 hours a day, 7 days a week. For added convenience, we have also included a link from the Resident Corner of the Oxford Residential website.

And, as always, you can place your request by dialing 310.maxx from any area code.